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Warranty

We offer an additional one-year extension to the normal two-year warranty period. This manufacturer's warranty does not affect warranty claims or product liability claims.

If our product shows any design, material or manufacturing faults during the warranty period when used and serviced properly, we will either repair or replace the product at our own discretion within the scope of our warranty terms and conditions.

The warranty does not apply to defects in our products caused by normal wear and tear, incorrect use, structural modifications or improper repairs, misuse or force majeure. Improper use also includes cleaning/disinfecting upholstery films using products not approved by us. This may bring about changes to the upholstery material; in particular embrittlement, discolouration or hardening.

The warranty applies only to the territory of the European Economic and Monetary Union.

The buyer must report any damage during the warranty period immediately and before commencing repair work. The buyer is obliged to reduce the damage as far as possible and in doing so follow our instructions.

The warranty period ends 12 months after the limitation period of the statutory warranty claims, but no later than 36 months after delivery of the object of purchase, without any notice of termination being required.

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